

JURISDICTION	DME MAC/DMERC	PHONE NUMBER
Jurisdiction A	National Heritage Insurance Co.	
Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New York, New Hampshire, New Jersey, Pennsylvania, Rhode Island and Vermont	DME - Specialty Claims P.O. Box 9165 Hingham, MA 02043-9165 www.medicarenhic.com	IVR: (866) 419-9458 Live Service: (866) 590-6731 Reopenings: (317) 595-4371 Redetermination fax: (781) 741-3118
Jurisdiction B	National Government Services	
Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio and Wisconsin	National Government Services P.O. Box 7027 Indianapolis, IN 46207-7027 www.ngsmedicare.com	IVR: (877) 299-7900 Live Service: (866) 590-6727 Reopenings: (317) 841-1307 Redetermination fax: (317) 595-4737
Region C	CIGNA Government Services	
Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, the Virgin Islands, Virginia & West Virginia	Medicare DMERC Operations P.O. Box 20010 Nashville, TN 37202 www.cignagovernmentservices.com	IVR: (866) 238-9650 Live Service: (866) 270-4909 Reopenings: (866) 813-7878 Redetermination fax: (615) 782-4630
Jurisdiction D	Noridian Administrative Services	
Alaska, Arizona, California, Guam/American Samoa, Hawaii, Idaho, Iowa, Kansas, the Marianna Islands, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington and Wyoming	Noridian Administrative Services P.O. Box 6727 Fargo, ND 58108-6727 www.noridianmedicare.com	IVR: (877) 320-0390 Live Service: (877) 320-0390 Reopenings: 888-826-5708 Redetermination fax: (701) 277-7886

